

PDR RID Report

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Document Day-in-the-Life with Release A

RID ID	PDR	430
Review	SDPS	
Originator Ref	Panel Member	
Priority	2	

Section

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Figure Table

Category Name DAAC Ops

Actionee HAIS

Sub Category

Subject Technical experts in system administration/systems programming areas

Description of Problem or Suggestion:

I believe staffing has been under-estimated as far as technical support required to support and maintain the operating system, the database system(s), the FSMS, and the networks. This is a support function above and beyond: resource management, user services, or operations staff that monitors the respective subsystems.

Originator's Recommendation

Visit existing mass storage and computing facilities to ascertain both minimal and "best" number of technical support staff especially as needed to run a 24X7 operation.

GSFC Response by:

GSFC Response Date

HAIS Response by: Eisenstein

HAIS Schedule

HAIS R. E. Dunn/Bowers

HAIS Response Date 5/22/95

Thank you for the suggestion. We have visited some existing facilities including but not limited to the existing DAACs. We have considered existing capabilities and extrapolated them into the projected capabilities of the ECS Release B system. The new capabilities are projected to provide higher visibility and control than existing systems in a more efficient manner. We agree that the staffing is aggressive and it will be re-evaluated as the understanding of the Release A and B systems mature in the CDR time frame. We will contact the originator for suggestions as to operational sites that it is felt are good sites to visit.

Status Closed

Date Closed 6/20/95

Sponsor Hunolt

***** Attachment if any *****